

FOR STATE USE ONLY - NOT FOR PUBLIC DISTRIBUTION

Primary					Secondary				
State	Last Name	First Name	Phone Number	E-Mail Address	Last Name	First Name	Phone Number	E-Mail Address	Mode of Inquiry
AK	Hord	Barbara	907-269-6559	doa.dmv.nmvtis.help@alaska.gov	Mellott	Shelly	907-269-5566	doa.dmv.nmvtis.help@alaska.gov	Online
AL	NMVTIS	Helpdesk	334-242-9007	nmvtis@revenue.alabama.gov				nmvtis@revenue.alabama.gov	Batch
AR	Lakey	Kristin	501-682-4714	kristin.lakey@dca.arkansas.gov	May	Jade	501-682-4712	may@dca.arkansas.gov	Online
AZ	Cervantez	Gina	602-712-8783	GCervantez@azdot.gov					Online
CA	CA NMVTIS	Helpdesk	916-657-6226	NMVTIS@dmv.ca.gov					None
CO	Colorado	Helpdesk	303-205-5611	DOR_NMVTIS@state.co.us	England-Moore	Pamela	303-205-5881	pamela.english-moore@state.co.us	SWI
CT	CT NMVTIS	Help Desk	860-263-5712	dmv.title@ct.gov	Finch	Scott	860-263-5115	Scott.Finch@ct.gov	SWI
DC									None
DE	Hall	Helen	302-744-2709	Helen.Hall@state.de.us					SWI
DT	Taft	Tuwana	202-366-1008	tuwana.taft@dot.gov	Whitson	Anthony	202-366-8015	anthony.whitson@dot.gov	N/A
FL	FL NMVTIS	helpdesk		flnmvtis@flhsmv.gov					Online
GA	Luchdrress	Cooper	404-724-7710	luchdrress.cooper@dor.ga.gov	DOR-NMVTIS-SUPPORT			DOR-NMVTIS-SUPPORT@dor.ga.gov	Batch
GSA (GS)	Tilley	Corey	703-605-2196	Corey.Tilley@dca.gov					N/A
HI	Far	Thomas	808-532-4325	TFar@honorclerk.gov					Online
IA	IA NMVTIS	Helpdesk	515-237-3156	Ovs@mail@dot.iowa.gov	IA NMVTIS	Helpdesk	515-237-3156	MVD.Support@dot.iowa.gov	Online
ID	Blaylock	Marcie	208-334-8671	Marcie.Blaylock@itd.idaho.gov	Olen	Jeff	208-334-8665	Jeff.Olen@itd.idaho.gov	None
IL	IL	Helpdesk		ilnmvtishelpdesk@ilsos.net					None
IN	King	April	317-233-2354	Aking@bmv.in.gov	Deneen	Arnold	317-233-0584	darnold@bmv.in.gov	Online
KS									None
KY	Cheak	Vickie	502-564-1257	StuartA.Reagan@ky.gov	Reagan	Stuart	502-564-1257	Tammie.Woolums@ky.gov	Online
LA	Buriege	Datha	225-925-7939	Datha.Buriege@dps.la.gov	Alexander	Barbara	225-925-7939	Barbara.Alexander@dps.la.gov	Batch
MA	Jennifer	Ridolfi	617-351-9458	Jennifer.ridolfi@state.ma.us					None
MD	Armstead	Gina	410-768-7278	MVA-MD-NMVTIS-HelpDesk@mdot.state.md	Gower	kelli	410-768-7239	kgower@mva.maryland.gov	None
ME	ME NMVTIS	Help Desk	207-624-9000 ext. 52107	NMVTIS.BMV@MAINE.GOV					SWI
MI	Hayward	Cheri	517-636-4847	HaywardC@michigan.gov	DeMarco	Abby	517-636-0526	demarcoa@michigan.gov	Batch
MN	Help Desk		651-201-7941	Dvs.nmvtis@state.mn.us					SWI
MO	NMVTIS MV Helpdesk		573-526-5944	MO_NMVTIS_Helpdesk@dor.mo.gov	NMVTIS ITB Helpdesk		573-751-5780	DOR.ITB_NMVTIS_Users@dor.mo.gov	Online
MS	Chism	Lisa	601-923-7635	lisa.chism@dor.ms.gov					None
MT	DOJ MVD Title			nmvtistitleinfo@mt.gov	Loehr	Joann	406-444-6550	jloehr@mt.gov	Online
NC	NC Helpdesk			NMTIS@ncdot.gov	Boone	Donna	919-861-3350	dkboone@ncdot.gov	None
ND	ND Helpdesk		701-328-2765	ndnmvtis@nd.gov					SWI
NE	NE NMVTIS	Help Desk	402-471-3918	dmv.dvrweb@nebraska.gov	Ciecior	Martin	402-471-0635	Martin.Ciecior@nebraska.gov	Batch
NH	NH NMVTIS	Business		NHNMVTIS@dos.nh.gov	NH NMVTIS	Technical		nmvtis_techsupport@dos.nh.gov	Online
NJ	Leonard	Mike	609-292-3525	Michael.Leonard@dot.state.nj.us	Harvis	Charles	609-777-1408	Charles.Harvis@dot.state.nj.us	SWI
NM	Gonzales	Bernadette	505-476-3177	Bernadette.Gonzales@state.nm.us					None
NV	NMVTIS	HELPDESK	775-684-4858	nmvtis_hd@dmv.nv.gov	Engle	Denise	775-684-4864	dengle@dmv.nv.gov	Online
NY	NYS DMV	Helpdesk		DFINMVTIS@dmv.state.ny.us					Batch
OH	Martin	Kenya	614-752-7678	kdmartin@dps.ohio.gov	Blair	Nancy	614-752-7667	nblair@dps.state.ph.us	Online
OK	OK NMVTIS	Help Desk	405-521-3120 ext. 139	NMVTIS_OKTAXMV@tax.ok.gov	Vanhook	Kent	405-521-3120 ext. 139	kvanhook@oktax.state.ok.us	None
OR									Online
PA	PA NMVTIS	Help Desk		NMVTIS@pa.gov					None
RI									Online
SC	South Carolina	Helpdesk	803-896-0121	DMV_SCNMVTIS@scdmv.net					None
SD	Regennitter	Heather	605-773-2085	heather.regennitter@state.sd.us	Zilverberg	Ashley	(605) 773-3545	Ashley.zilverberg@state.sd.us	Online
SD	Weischedel	Monica	605-773-3501	Monica.Weischedel@state.sd.us	O'Day	Sandy	(605) 773-3435	Sandy.O'Day@state.sd.us	Online
TN	Allen	Casey	615-253-1347	Casey.Allen@state.tn.us	Rock	Mike	615-741-8364	Mike.Rock@tn.gov	None
TX	Texas DMV	Helpdesk		DMV_NMVTIS_HELPDESK@tedmv.gov					Batch
UT	Johnson	Dana	801-297-3506	dansjohnson@utah.gov	UT NMVTIS Help			utahnmvtis@utah.gov	Online
VA	VA	DMV	804-367-2715	NMVTIS@dmv.virginia.gov					Online
VT	Vermont	NMVTIS	Helpdesk	DMV.NMVTISHelpDesk@vermont.gov					None
WA	Washington		360-902-3686	DPETERSEN@DOL.WA.GOV	D Petersen		360-902-3685		Online
WI	Vehicle Research	& Information U	608-266-1466	vehiclequestions@dot.wi.gov					Online
WV	DMV IT Systems/NMVTIS Helpdesk		304-926-0703	NMVTISSERVICEDESK@WV.GOV	Hall	Shawn	(304) 926-0795	shawn.m.hall@wv.gov	SWI
WY	DeGrazio	Shannon	307-777-4825	Shannon.DeGrazio@wyo.gov	Smyth	Andrew	307-777-4709	andrew.smyth@wyo.gov	Batch

Please notify AAMVA's Operation's Department at HelpDesk@aamva.org or (888) 226-8280 option 3 if you need to make any changes to your jurisdiction's contact information or if you need additional assistance with other types of contacts.